

**REQUEST FOR PROPOSAL  
No. RFP17-027**

**VIDEO CONFERENCE SYSTEM FOR NATIONAL MEKONG COMMITTEES  
(CAMBODIA, LAO PDR, THAILAND AND VIETNAM)**

**Additional information/Clarifications**

<b>Ref</b>	<b>Subject</b>	<b>Questions</b>	<b>Answers</b>
1	Audit reports	Last 3 year Audit reports should be 2014-2016	Yes, last 3 year audit reports (2014-2016) are required.
2	Yearly warranty	Lot 1 and Lot 6: Yearly warranty for existing videoconferencing system (VSX7000e and HDX7000 at MRCS in Vientiane and in Phnom Penh, (Lot 1 and Lot 6), is it for 1 year for 2 units or 2 years for each unit?	It is required 1 (one) year warranty per 2 units for each office (4 conferencing units in total)
		Lot 1: As we know warranty conditions of “Premier, One Year, RMX 1800 IP only 2x1080p60/5x1080p30/10x720p/20xSD resource configured & licensed system” are included warranty conditions of “Premier, One Year, RMX 1800 IP only 2x1080p30/5x720p/10xSD resource configured & licensed system”; so in our opinions it is supernumerary if you order both of them.	We will need the warranty for ONE “Premier, One Year, RMX 1800 IP only 2x1080p60/5x1080p30/10x720p/20xSD resource configured & licensed system” ONLY.
3	Discontinued production notice	Polycom has noted: The VSX 7000 has been discontinued and is no longer available for purchase. Support for the product will be available until 12/31/2010. The VSX7000s is the replacement.	These are 4 existing equipment, 2 in Vientiane, Lao PDR and 2 in Phnom Penh, Cambodia (Two VSX7000e and Two HDX7000) However, we don’t propose to buy hardware of these equipment, but we would have yearly warranty for the existing equipment only
4	Typing mistake	On page 10, 11; In Lot 2,3,4,5: We think it is a mistake of product name/code in the second row (the highlight text)	Yes, that was a typing mistake. The 2nd row should be read as the following: “Premier, One Year, RealPresence Group 500-720p: Group 500 HD codec, EagleEyeIV-12x camera”